



FREQUENTLY ASKED QUESTIONS & CONDITIONS

How many children per class?

The children will be split into 2 groups. Each class will contain approximately 10-15 children per teacher. The children are grouped according to their age. Sometimes classes can grow to 20 children; in this rare incidence a second teacher will be provided. There is also an additional supervisor who oversees the groups and helps out were necessary.

Can my child be grouped with their friends?

Yes of course, as long as their friends are in the same age group. We want your child to have the best time possible therefore we need to group your child based on their maturity. Under special circumstances where your child requests to be grouped with a different age group (usually in sibling situations) the older child will always be grouped in the younger group.

What if my child does not know anyone?

Do not worry; this is a perfect opportunity for your child to make new friends. The program consists of numerous team building activities which encourage the children to mix with other children.

Does my child have to attend the whole program?

We strongly encourage your child to attend the whole program. Each day we are building towards the concert which is performed on the last day. Each child plays a very important role in this process; therefore if they are absent it puts unnecessary pressure on the rest of the group. Depending on numbers we may choose to refuse children who can not attend the whole program.

Structured classes?

The program runs structured classes from 9am to 3pm. During this time the children will be involved in a number of activities, however the focus of the program is performing arts. Singing, dancing and drama are the main focus, other classes are designed to keep the children enthused and energized.

What does my child have to bring?

- Recess and lunch. No nuts or foods with nut traces please.
- Hat and sunscreen.
- Clothes suitable for dancing in.
- Closed shoes suitable for dancing, e.g. sandshoes, dance shoes (please note thongs & sandals are dangerous for children to dance in.)



What should my child not bring?

- Food with nuts or nut traces.
- Valuable toys, such as ipods, Nintendo DS, gameboys, etc
- Mobile phones

If it is absolutely necessary your child brings a mobile phone, please understand Bop Till You Drop is not liable for any lose or damage.

What happens at the party?

On the last day we have a little party where Bop Till You Drop provide party food for the children, e.g. chips, lollies, chocolate. At Bop Till You Drop we understand some children have special dietary requirements, therefore if you do not want your child to participate in the party please let the staff know.

What time is the concert on the last day?

Each program holds the concert at different times, please check on the day! We welcome all parents, guardians, grandparents, family and friends to come and witness their proud achievements. They will also be awarded a certificate for their performance.

What do they wear in the concert?

Bop Till You Drop colours are red and black. Your child is to wear red and black, but only if they already have these colours. Please do not go out and buy new clothing for the concert. If you do not have black/red tops and bottoms, the closest colour to black/red will do. This includes dark navy, brown, grey or whatever dark colour you can come up with. If your child needs a prop for their drama piece please remind them to bring it.

What qualifications do the entertainers have?

Bop Till You Drop employ qualified performers and/or child care workers. They are all professional performers or teachers in the performing arts area of singing, dancing or acting. They have all undergone an extensive training program in Occupational, Health and Safety and at least one staff member has a senior first aid certificate. You can also rest assured that all staff have been approved by the 'Working with Children Check'.

Are you insured?

Yes, we have up to 20 million dollars Public Liability Insurance.

Bop Till You Drop SA
Ph 1300 13 03 13

17 Middle Ave

Paralowie SA 5108

www.tiffanyturner.com.au



What about safety?

At every program the entertainers will run through what to do in case of an emergency, this includes incidences such as fire.

What happens to disruptive children?

Please be aware that bullying, aggressive or non-co-operative behaviour is not acceptable. If we feel the safety and interests of the other children are being jeopardised because of this behaviour you will be asked to collect your child immediately. In this incidence no refund will be made.

What if I want to cancel my booking?

There will be no refund if cancelled within 14 days of the first camp date. Full refund minus the GST will be provided if cancelled with more than 14 days notice. If your child is unable to attend due to illness, we will credit your camp dates for one year.

Emergency numbers

In the case of an emergency where you need to contact your child or speak to a teacher at the camp, please call **1300 13 03 13** or the supervisors direct number on **0437712383**. If there is no answer, please leave a message and someone will call you back within 20 minutes.